We hope to answer all your questions on tickets, specifications when either traveling to Bonn for the conference or participation online, accessibility and any issues you might have with registration on this site.

**Tickets**

**Q. How can I register for the DW Global Media Forum 2023?**
A. Registration will be open für Speaker and Fellows from March 1. You will then be able to log onto the digital event platform. All our ticket sales will start on April 3. There will be different types of tickets: full access and virtual access. Please note, until April 30, 2023, we offer an early bird ticket. We will provide you with more details once registration opens.

**Q. What is the difference between the full access and virtual access ticket?**
A. The full access ticket allows you to attend the event on-site at the Bonn Conference Center (WCCB) in Germany including a reception at DW headquarters on Monday evening and a dinner cruise on the Rhine River on Tuesday evening. This ticket also gives you unlimited virtual access.

The virtual access ticket allows you to attend the conference from the comfort of your home or anywhere you are at the time of the event. It additionally includes especially tailored online workshops.

Both tickets include an on-demand access to all sessions for four weeks after the event.
**Q. How much do the tickets cost?**

<table>
<thead>
<tr>
<th></th>
<th>On-Site Conference Pass</th>
<th>Virtual Conference Pass</th>
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</thead>
<tbody>
<tr>
<td>Standard Early bird special (Until April 20, 2023)</td>
<td>199 €</td>
<td>29 €</td>
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<tr>
<td>Standard</td>
<td>299 €</td>
<td></td>
</tr>
<tr>
<td>Students Early bird special (Until April 30, 2023)</td>
<td>49 €</td>
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<tr>
<td>Students</td>
<td>69 €</td>
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<tr>
<td>Dinner cruise along the Rhine River Valley and Reception at DW Headquarter</td>
<td>included</td>
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<tr>
<td>4 weeks on-demand service</td>
<td>included</td>
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**Q. I am a journalist and would like to report on the event. Can I get accredited for the event?**

A. Yes, you can go through accreditation with your valid journalist ID. Participation for accredited journalists is free of charge.

**Q. I will be attending the DW Global Media Forum and would like to report on the event. How do I receive relevant press information?**

A. Information and press releases regarding DW and the DW Global Media Forum 2023 can be found at the [DW press website](#). If you require further assistance, please contact the DW corporate communications team at [communication@dw.com](mailto:communication@dw.com). If you want to stay updated about the DW Global Media Forum beyond this year’s conference, kindly sign up for our bi-weekly newsletter [here](#).

**Q. I don’t work in journalism. Can I still attend the DW Global Media Forum?**

A. Yes, we encourage and welcome interdisciplinary exchange and will be delighted to have representatives of all kinds of backgrounds attend our conference. We look forward to meeting you!

**When traveling to Bonn**

**Q. Does the full access ticket include accommodation and travel expenses?**

A. No, travel expenses and accommodation are not included. However, the WCCB is surrounded by many hotels and Bonn can be reached easily by car, train or plane via Airport Cologne/Bonn or Frankfurt. The conference ticket does
include a bus and train ticket from public transport service SWB on both conference days in the Bonn city area.

**Q. Do I have to take care of meals by myself?**
A. No, we will provide meals at the WCCB. Food and drinks will be provided at all times during the conference so that you are free to attend the sessions and network with your fellow participants from around the globe.

**Q. In which language will the conference be held?**
A. The conference language is English.

**About virtual participation**

**Q. Can I watch the livestream from anywhere, i.e. outside Germany or Europe as well?**
A. Yes, there is no geographic restriction to the livestreams.

**Q. Can I follow the conference via LTE on my cell phone or tablet?**
A. Yes, if you have a stable LTE connection. Please remember, however, that streaming will take up between 0.5 and 3.0 GB of data per hour, depending on the video quality settings.

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**Accessibility**

**Q. What about accessibility?**
A. Registration and recall of most contents on our conference website is possible via screenreader.
**Registration issues**

Q. **What methods of payment are accepted?**  
A. We accept all credit cards.  
We are also providing payment via PayPal. In some countries we also accept instant bank transfer.

Q. **I have not received an email to change my password, what can I do?**  
A. Please contact gmf.registration@dw.com

Q. **I have forgotten my login password, what can I do?**  
A. Please use the following link to reset the password:

Q. **I forgot which email I registered with, what can I do?**  
A. Please contact gmf.registration@dw.com

Q. **How can I watch the livestream?**  
A. On June 19 and 20, you can find the direct links to the live streams of the Plenary sessions as well as the Partner sessions by clicking on the home button or by choosing the stream you want to access via the drop-down menu button live. Before June 19 and after June 20, you can access all available materials via the DW media center.

Q. **Can I put together my own conference agenda? If yes, where do I find this calendar function?**  
A. Yes, you can click on "Add to my schedule" at each session page to add this event to your personal agenda. You can find your own calendar by choosing “My events” after clicking on your profile icon in the upper right-hand corner of the website.

Q. **How does the matchmaking work?**  
A. To connect you to other conference participants, we have set up our matchmaking tool at the Global Media Forum. To start networking, please fill out applicable fields such as “interests” and “expertise” in your profile by clicking on the user icon in the upper left-hand corner of this website and going to “edit profile”. Scroll down to "Self introduction, expertise and interests". Here, you can choose the attributes that best represent you. After saving your changes to your profile, find your matches by clicking on your profile icon in the upper right-hand corner again and choosing "My matches".
Q. Can I ask questions at the conference? Will they be answered in the livestream?

A. Yes, you can ask questions in both the Plenary sessions and the Partner sessions by posting your questions in the conference chat which you will find underneath the respective live-stream window. Our community managers will take up your questions and pass them on to the hosts to be included in the sessions. Please note that you can only ask Questions in the specific virtual Partnersession and not in the Main-Chat.

If you see a question in the chat that you would also like to ask yourself, please feel free to give this question a “like” in order to let our community managers know that this particular question is interesting for other people, too.

Q. What are the guidelines for posting comments in the conference chats?

- We are glad to read your comments on our conference platform. We want our participants to be able to engage in constructive debates, share stories and discuss our content critically. In order to ensure the quality of these debates, it is essential that you follow certain rules. Please write your contributions in English.
- Please treat each other with mutual respect.
- We do not tolerate any form of discrimination, racism, sexism, homophobia, abuse of minorities, religious insults, profanity or other forms of hate speech.
- We will not tolerate insults against and degradation of our speakers and other conference participants.
- Any comments containing conspiracy theories and/or deliberately misleading information are not allowed and will be removed.
- The abuse of the comments sections as advertising space for commercial or private offerings of goods and services is not allowed.
- The publication of private data such as addresses or telephone numbers in the comments is not allowed. In your own interest, you should avoid posting material that violates your privacy and data rights and those of others.
- Please ensure that quotes are cited accordingly in your comments. When quoting copyrighted material or uploading copyrighted audio, video, or images, remember that you need the rights to use the content. We reserve the right to hide external links.
- Avoid using all capital letters as this could be perceived as verbal aggression or abuse.
- In the event of violations of these guidelines, comments will be edited or completely deleted by our community managers without prior agreement or communication. In the event of persistent or serious
violations, we reserve the right to block users from our channel temporarily or permanently.

- We reserve the right to change and update this netiquette. By choosing to use the commentary function on this website, you acknowledge your agreement with DW's netiquette policy.

We look forward to having stimulating discussions and a lively exchange of views.
This netiquette is based on the information you will find at https://p.dw.com/p/MF1G. Please see this page for complete information.

**Q. Will there be written documentation or additional information like video recordings on the conference sessions?**
A. There will only be the session recordings in our Media Center.

**Q. Can I download the conference program in PDF format?**
A. Yes, there will be a conference program in PDF format shortly before the conference. However, you can access the program details whether you are logged in or not, on https://gmf-event.com/program/

**Q. Is it possible to rent a bike on site?**
A. There will be a limited number of bicycles available for rent free of charge during the conference upon presentation of an ID card at the information desk.